



IBM Lotus Foundations Start 1.2 delivers a rich technology solution for businesses with 5 to 500 employees

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At a glance

IBM® Lotus Foundations™ Start 1.2:

- Provides the essential IT services small businesses need to stay focused on running the business, not managing computer systems.
- Reduces the costs and complexities associated with business technology with a unique combination of reliability, security, and simplicity.
- Delivers self-management of IT tasks, backup and recovery, network security, secure remote access, e-mail, calendars and contacts, office productivity, file management, Web services, business applications.

To order, contact your IBM representative, an IBM Business Partner, or the Americas Call Centers at 800-IBM-CALL.

Reference:

IBM Lotus Foundations	YE001
Lotus Foundations™ Rescue	YE001
Tivoli CDP Files for Lotus Foundations Start	YE001

Overview

IBM Lotus Foundations Start 1.2 is a small business appliance that provides the essential IT services businesses need to focus on running the business, not managing computer systems. With IBM Lotus Foundations Start, you:

- Leave IT off your list of things to do, and save the time and costs associated with in-house IT resources. The system automates functions such as installation, configuration, and security checks, and self-manages daily IT activities.
- Have the peace of mind that your data is reliably backed up and can be easily restored in the event of a disaster. The Lotus Foundations Rescue feature provides frequent, automated, and prioritized disk backups of your data. The full system recovery capability ensures fast recovery in the event of a disaster.
- Enjoy the reliability and security provided by a variety of integrated features, including firewall, antivirus, antispam technology as well as VPN technology for secure remote access.
- Leverage enterprise-quality e-mail and collaboration, calendars, and contacts - customized for smaller businesses - via IBM Lotus Notes® and Domino® software.

- Help save costs with IBM Lotus® Symphony™ office productivity suite spreadsheets, presentations, and documents. No need to purchase additional office software and upgrades.
- Run Microsoft® Windows®, Linux®, and Domino applications, all on the same system.

IBM Lotus Foundations Start 1.2 gives you:

- A growth path for small businesses by leveraging advanced features normally reserved for larger enterprises with in-house IT resources.
- More capabilities for independent software vendors (ISVs) to plug in and make the most of the Lotus Foundations Start architecture.
- IBM Business Partner support that enables and assists them with extended value and services to their customers through technologies such as Lotus Foundations Rescue Server, Lotus Foundations Reach, and business applications from other ISVs.

Key prerequisites

Refer to the [Hardware requirements](#) and [Software requirements](#) sections for details.

Planned availability date

March 16, 2010: Electronic availability

April 16, 2010: Media availability

Description

Enabling companies to focus on their business instead of IT, IBM Lotus Foundations Start provides the essential IT services required to run a business with reliability, security, and simplicity - an ideal server for businesses with up to 500 users, with limited or no in-house IT resources.

With Lotus Foundations Start 1.2, you will have added capabilities that further allow Lotus Foundations to grow with your business. With enhanced mobility support, you will be able to collaborate and stay in touch while on the road. With Tivoli® Continuous Data Protection for Files for Lotus Foundations Start, a business can be sure that not only is server information safe and protected, but employees' critical desktop information is also backed up. As small businesses continue to grow, Lotus Foundations Start will continue to provide additional functionality to support them. Additional features include:

- Improved backup performance to reduce time and space required for backups.
- Support for using external RAID for intelligent disk backup (idb).
- Domino 8.5.1 features, including Domino attachment and object service (DAOS) which minimizes redundant attachments and reduces wasted space, as well as support for roaming users and anonymous Domino Web availability.
- Business Partner support with more ways to support their customers. Many features, from automated remote off-site backup with Lotus Foundations Rescue server, to support for advanced remote monitoring, to network-based add-on delivery mechanisms, Lotus Foundations Start has added exceptional value to the offerings and services that IBM Business Partners can provide.
- Added value and interoperability for independent software vendors (ISVs) integrating their offerings into Lotus Foundations Start. Upgrades to the Smart Business Toolkit mean that ISVs can take advantage of new connections and features that allow their offering to more seamlessly integrate with Lotus Foundations Start.

- Current versions of all of its components, including Lotus Domino 8.5.1, Lotus Notes 8.5.1, and Lotus Symphony 1.3. Linux and Mac users will also find Lotus Notes media packs support installation on multiple platforms.

Benefits (Why should I buy?)

- Run your business on a reliable and secure server designed specifically for small businesses.
- Get essential software in one affordable package.
- Save time and costs with a unique self-managing, self-healing, and self-configuring server.
- Easily set up a secure network or connect your office network to the Internet or to other branch offices.
- Protect your business-critical and confidential electronic data, without purchasing expensive third-party software.
- In the event of a disaster, the system is designed to help you perform a full system recovery.
- Connect and collaborate like never before - small businesses now get advanced collaboration capabilities, without the complexities and high price tag. Easily share and communicate information with customers, partners, and colleagues.
- Enable the mobile workforce with offline access to mail folders and Domino-based business applications.
- Provide anytime and anywhere access with Webmail that is intuitive, fast, and scalable.
- Save costs with bundled office productivity tools, and work with spreadsheets, documents, presentations, without purchasing expensive third-party office software.
- Run Lotus Domino, Microsoft Windows, and native Linux applications on a single server.
- Support the technology needs for satellite offices.

Section 508 of the U.S. Rehabilitation Act

Lotus Foundations Rescue is capable as of April 16, 2010, when used in accordance with IBM's associated documentation, of satisfying the applicable requirements of Section 508 of the Rehabilitation Act, provided that any assistive technology used with the product properly interoperates with it. A U.S. Section 508 Voluntary Product Accessibility Template (VPAT), containing details on the products accessibility compliance, can be requested on the following Web site

http://www.ibm.com/able/product_accessibility/index.html

Program number

Program number	VRM	Program name
5724-v16	1.2.0	IBM Lotus Foundations
5724-z85	1.2.0	IBM Lotus Foundations Rescue
5724-z86	1.2.0	IBM Tivoli Continuous Data Protection for Files for Lotus Foundations Start

Education support

IBM training provides education to support many IBM offerings. Descriptions of courses for IT professionals and managers are on the IBM training Web site

<http://www.ibm.com/services/learning/>

Call IBM training at 800-IBM-TEACH (426-8322) for catalogs, schedules, and enrollments.

IBM Software Services for Lotus Education provides education to support many Lotus offerings. For a complete list of offerings visit the Web site at

<http://www.ibm.com/software/lotus/training>

Offering Information

Product information is available via the Offering Information Web site

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage® Web site

<http://www.ibm.com/software/passportadvantage>

Publications

No publications are shipped with these products.

The IBM Publications Center

<http://www.ibm.com/shop/publications/order>

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the U.S.) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

Technical information

Specified operating environment

Hardware requirements

IBM Lotus Foundations Start can run on certified IBM (or Net Integration) hardware or on third-party hardware.

IBM (or Net Integration) certified server hardware:

- IBM Lotus Foundations Appliance, model number 9234-CNx and model number 9234-DNx
- IBM x3200 M2 Simple Swap SATA model number 4367-E1U (requires Intel® Pro 1000 PT Server Adapter (part number 39Y612))
- IBM x3200 M2 Hot Swap SATA model number 4367-E1U (requires Intel Pro 1000 PT Server Adapter (part number 39Y612))
- IBM x3200 M2 Hot Swap SAS model number 4367-42U (requires Intel Pro 1000 PT Server Adapter (part number 39Y612))
- IBM x206 model number 8482-3MU
- IBM x226 model number 8646-0AU
- IBM x236 model number 8841-01U
- IBM x346 model number 8840-01U
- IBM 3105 model number 4347-64x or model number 4347-22x
- IBM 3200 (SATA Simple Swap and Hot Swap models) model number 4363-2DU or model number 4362-12U

- IBM 3250 model number 4365-6BU
- IBM 3400 model number 7975-5AU
- Net Integrator NI-MC2-G2
- Net Integrator NI-M1-G7A1
- Net Integrator NI-M2-G7A1

Minimum third-party hardware server requirements:

- Intel Pentium® 4, 3.0 GHz processor (or equivalent)
- At least one hard disk drive; an additional hard disk drive is needed to back up your data
- At least one Network Interface Card (NIC); two Network Interface Cards are needed if this is your network gateway
- DVD drive
- VGA-based video card
- At least 2 GB RAM

Required external peripherals: monitor, keyboard, mouse

Software requirements

The Lotus Foundations Start servers include the operating system and the essential software.

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a README file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Planning information

Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express®. Product upgrades and technical support are provided by the Software Subscription and Support (also referred to as Software Maintenance) offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and technical support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with each program license acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available.

Packaging

IBM Lotus Foundations Start, IBM Lotus Foundations Rescue and IBM Tivoli Continuous Data Protection for Files for Lotus Foundations Start will be distributed via separate media packages with DVDs and electronic software distribution (ESD).

- The License Information form number for IBM Lotus Foundations Start 1.2 is L-JCOK-7ZCEPA.
- The License Information form number for IBM Lotus Foundations Rescue 1.2 is L-JCOK-7ZD7H5.
- The License Information form number for IBM Tivoli Continuous Data Protection for Files for Lotus Foundations Start 1.2 is L-JCOK-7ZD73F.

Security, auditability, and control

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Ordering information

This product is only available via Passport Advantage. It is not available as shrinkwrap.

Product information

Licensed function title	Product group	Product category
IBM Lotus Foundations AntiSpam	Lotus Foundations	Lotus Foundations
IBM Lotus Foundations AntiVirus	Lotus Foundations	Lotus Foundations
IBM Lotus Foundations Rescue	Lotus Foundations	Lotus Foundations
IBM Lotus Foundations Start	Lotus Foundations	Lotus Foundations
IBM Tivoli Continuous Data Protection for Files for Lotus Foundations Start	Lotus Foundations	Lotus Foundations
Program name	PID number	Charge unit description
IBM Lotus Foundations AntiSpam	5724-V16	Per Authorized User
IBM Lotus Foundations AntiVirus	5724-V16	Per Authorized User
IBM Lotus Foundations Rescue	5724-Z85	Per Server
IBM Lotus Foundations Rescue	5724-Z85	Per Client Device
IBM Lotus Foundations Start	5724-V16	Per Server
IBM Lotus Foundations Start	5724-V16	Per Authorized User
IBM Tivoli Continuous Data Protection for Files for Lotus Foundations Start	5724-Z86	Per Client Device

Charge metrics definitions

Server

Server is the unit of measure by which this program is licensed. A server is a computer system that executes requested procedures, commands, or applications to one or more user or client devices. A Proof of Entitlement (PoE) must be obtained for each server regardless of the number of processor cores or partitions in the server on which the program runs or each server managed by the program. Where blade technology is employed, each blade is considered a separate server.

Authorized User

Authorized User is the unit of measure by which this program is licensed. An Authorized User is an individual (named or unnamed) within or outside of your enterprise. The program may be installed on one or more computers or servers and accessed by the number of users authorized by the PoE. You must have an entitlement for each Authorized User accessing the program or any program component in any manner directly or indirectly (for example, via a multiplexing program, device, or application server) through any means.

Client device

Client device is the unit of measure by which this program is licensed. A client device is a computing device that requests the execution of a set of commands, procedures, or applications from another computer system that is typically referred to as a server. Multiple client devices may share access to a common server. A client device generally has some processing capability or is programmable to allow a user to do work. A PoE must be obtained for each client device accessing the program in any manner on each and every single computer or server where the program is installed.

Examples include, but are not limited to appliances, automated teller machines, cash registers, desktop computers, kiosks, notebook computers, personal digital assistant, point-of-sale terminals, and technical workstations.

Passport Advantage program licenses

IBM Lotus Foundations

Part description	Part number
IBM Lotus Foundations Start	
IBM Lotus Foundations Start Per Authorized User Annual SW S&S Rnw1	E08LKLL
IBM Lotus Foundations Start Per Authorized User Lic + SW S&S 12 Mo	D0CKLLL
IBM Lotus Foundations Start Per Authorized User SW S&S Reinstate 12 Mo	D0CKMLL
IBM Lotus Foundations Start Per Server Annual SW S&S Rnw1	E04XHLL
IBM Lotus Foundations Start Per Server Lic + SW S&S 12 Mo	D046NLL
IBM Lotus Foundations Start Per Server SW S&S Reinstate 12 Mo	D046PLL

IBM Lotus Foundations

Part description	Part number
IBM Lotus Foundations AntiSpam	
IBM Lotus Foundations AntiSpam Authorized User Initial FT Lic+S&S 12 Mo	D0CPLLL
IBM Lotus Foundations AntiSpam Authorized User Subsequent FT Lic+S&S 12 Mo	E08N4LL

IBM Lotus Foundations

Part description	Part number
IBM Lotus Foundations AntiVirus	
IBM Lotus Foundations AntiVirus Authorized User Initial FT Lic+S&S 12 Mo	D0CPMLL
IBM Lotus Foundations AntiVirus Authorized User Subsequent FT Lic+S&S 12 Mo	E08N5LL

Lotus Foundations Rescue

Part description	Part number
IBM Lotus Foundations Rescue	
IBM Lotus Foundations Rescue Client Device Annual SW S&S Rnw1	E08MPLL
IBM Lotus Foundations Rescue Client Device Lic + SW S&S 12 Mo	D0CNHLL
IBM Lotus Foundations Rescue Client Device SW S&S Reinstate 12 Mo	D0CNILL
IBM Lotus Foundations Rescue Server Annual SW S&S Rnw1	E08MMLL
IBM Lotus Foundations Rescue Server Lic + SW S&S 12 Mo	D0CNFLL
IBM Lotus Foundations Rescue Server SW S&S Reinstate 12 Mo	D0CNGLL

Tivoli CDP Files for Lotus Foundations Start

Part description	Part number
IBM Tivoli Continuous Data Protection for Files for Lotus Foundations Start	
IBM Tivoli CDP for Files for LF Start Client Device Annual SW S&S Renewal	E08MQLL
IBM Tivoli CDP for Files for LF Start Client Device Lic + SW S&S 12 Mo	DOCNJLL
IBM Tivoli CDP for Files for LF Start Client Device SW S&S Reinstate 12 Mo	DOCNKLL

Passport Advantage supply

Program name/description	Part number
Lotus Foundations Rescue V1.2.0	
IBM Lotus Foundations Rescue 1.2 DVD Media Pack Multilingual	AH134ML
Lotus Foundations Start V1.2.0	
IBM Lotus Foundations Start V1.2 DVD Multilingual Media Pack	AH133ML
Tivoli CDP for LF V1.2.0	
Tivoli Continuous Data Protection 3.1.6 Files Lotus Foundations 1.2 MediaPk	AH135ML

Passport Advantage customer: Media pack entitlement details

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

Tivoli CDP for LF V1.2.0

Entitled maintenance offerings description	Media packs description	Part number
IBM Tivoli Continuous Data Protection for Files for Lotus Foundations Start Client Device	Tivoli Continuous Data Protection 3.1.6 Files Lotus Foundations 1.2 MediaPk	AH135ML

Lotus Foundations Start V1.2.0

Entitled maintenance offerings description	Media packs description	Part number
IBM Lotus Foundations AntiSpam Authorized User	IBM Lotus Foundations Start V1.2 DVD Multilingual Media Pack	AH133ML
IBM Lotus Foundations Antivirus Authorized User	IBM Lotus Foundations Start V1.2 DVD Multilingual Media Pack	AH133ML
IBM Lotus Foundations Start Authorized User	IBM Lotus Foundations Start V1.2 DVD Multilingual Media Pack	AH133ML
IBM Lotus Foundations Start Server	IBM Lotus Foundations Start V1.2 DVD Multilingual Media Pack	AH133ML

Lotus Foundations Rescue V1.2.0

Entitled maintenance offerings description	Media packs description	Part number
IBM Lotus Foundations Rescue Client Device	IBM Lotus Foundations Rescue 1.2 DVD Media Pack Multilingual	AH134ML
IBM Lotus Foundations Rescue Server	IBM Lotus Foundations Rescue 1.2 DVD Media Pack Multilingual	AH134ML

Terms and conditions

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

Licensing

IBM International Program License Agreement including the License Information document and PoE govern your use of the program. PoEs are required for all authorized use.

Part number products only, offered outside of Passport Advantage, where applicable, are license only and do not include Software Maintenance.

This software license includes Software Subscription and Support (also referred to as Software Maintenance).

License Information form numbers

Program name	Program number	Form number
IBM Lotus Foundations	5724-V16	L-JCOK-7ZCEPA
Lotus Foundations Rescue	5724-Z85	L-JCOK-7ZD73F
Tivoli CDP Files for Lotus Foundations Start	5724-Z86	L-JCOK-7ZD7H5

The program's License Information will be available for review on the IBM Software License Agreement Web site

<http://www.ibm.com/software/sla/sladb.nsf>

Limited warranty applies

Yes

Limited warranty

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, consult the IBM Software Support Handbook found at

<http://www.ibm.com/support/handbook>

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

Program technical support

Technical support of a program product will be available as long as your Software Maintenance is in effect. This technical support allows you to obtain assistance (via telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Maintenance also provides you with access to updates, releases, and versions of the program. You will be notified, via announcement letter, of discontinuance of support. If you require additional technical support from IBM, including an extension

of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

Money-back guarantee

For clarification, note that if for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that for programs acquired under the IBM International Passport Advantage Agreement, this term applies only to your first acquisition of the program.

Authorization for use on home/portable computer

The program may be stored on the primary machine and another machine, provided that the program is not in active use on both machines at the same time. You may not copy and use this program on another computer without paying additional license fees.

IBM Lotus Foundations: No
Lotus Foundations Rescue: No
Tivoli CDP Files for Lotus Foundations Start: No

Volume orders (IVO)

No

Passport Advantage applies

Yes, and through the Passport Advantage Web site at

<http://www.ibm.com/software/passportadvantage>

This product is only available via Passport Advantage. It is not available as shrinkwrap.

Usage restriction

Yes

For additional information, refer to the License Information Document that is available on the IBM Software License Agreement Web site

<http://www.ibm.com/software/sla/sladb.nsf>

International Passport Agreement

Software Subscription and Support (Software Maintenance)

Yes. Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and technical support are provided by the Software Subscription and Support (also referred to as Software Maintenance) offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with each program license acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available.

While your Software Subscription and Support (also referred to as Software Maintenance) is in effect, IBM provides you assistance for your routine, short duration installation and usage (how-to) questions, and code-related questions. IBM provides assistance via telephone and, if available, electronic access, to your information systems (IS) technical support personnel during the normal business hours (published prime shift hours) of your IBM support center. (This assistance is not available to your end users.) IBM provides Severity 1 assistance 24 hours a day, 7 days a week. For additional details, consult your IBM Software Support Handbook at

<http://www.ibm.com/support/handbook>

Software Subscription and Support (also referred to as Software Maintenance) does not include assistance for the design and development of applications, your use of programs in other than their specified operating environment, or failures caused by products for which IBM is not responsible under the applicable agreements.

For additional information about the International Passport Advantage Agreement and the IBM International Passport Advantage Express Agreement, visit the Passport Advantage Web site at

<http://www.ibm.com/software/passportadvantage>

Other terms

System i Software Maintenance applies

No

Educational allowance available

Not applicable.

IBM Electronic Services

IBM has transformed its delivery of hardware and software support services to help you achieve higher system availability. Electronic Services is a Web-enabled solution that offers an exclusive, no-additional-charge enhancement to the service and support available for IBM servers. These services are designed to provide the opportunity for greater system availability with faster problem resolution and preemptive monitoring. Electronic Services comprises two separate, but complementary, elements: Electronic Services news page and Electronic Services Agent.

The Electronic Services news page is a single Internet entry point that replaces the multiple entry points traditionally used to access IBM Internet services and support. The news page enables you to gain easier access to IBM resources for assistance in resolving technical problems.

The Electronic Service Agent™ is no-additional-charge software that resides on your server. It monitors events and transmits system inventory information to IBM on a periodic, client-defined timetable. The Electronic Service Agent automatically reports hardware problems to IBM. Early knowledge about potential problems enables IBM to deliver proactive service that may result in higher system availability and performance. In addition, information collected through the Service Agent is made available to IBM service support representatives when they help answer your questions or diagnose problems. Installation and use of IBM Electronic Service Agent for problem reporting enables IBM to provide better support and service for your IBM server.

Prices

Passport Advantage

For Passport Advantage information and charges, contact your IBM representative or authorized IBM Business Partner, or authorized IBM Business Partner for Software ValueNet®, if applicable. Additional information is also available at

<http://www.ibm.com/software/passportadvantage>

Business Partner information

If you are an IBM Business Partner -- Distributor for Workstation Software acquiring products from IBM, you may link to Passport Advantage Online for resellers where you can obtain Business Partner pricing information. An IBM ID and password are required.

<https://www.ibm.com/software/howtobuy/passportadvantage/paoreseller>

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Financing from IBM Global Financing helps you preserve cash and credit lines, enables more technology acquisition within current budget limits, permits accelerated implementation of economically attractive new technologies, offers payment and term flexibility, and can help match project costs to projected benefits. Financing is available worldwide for credit-qualified customers.

Order now

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To identify your local IBM representative or IBM Business Partner, call 800-IBM-4YOU (426-4968).

For more information, contact the Americas Call Centers.

Phone: 800-IBM-CALL (426-2255)
Fax: 800-2IBM-FAX (242-6329)
For IBM representative: callserv@ca.ibm.com
For IBM Business Partner: pwswna@us.ibm.com

Mail: IBM Teleweb Customer Support
ibm.com® Sales Execution Center, Americas North
3500 Steeles Ave. East, Tower 3/4
Markham, Ontario
Canada

Reference: YE001

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Note: Shipments will begin after the planned availability date.

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